



May 7, 2020

At Pediatric Boulevard, we take your personal health and safety very seriously. Maintaining the continuity of care is essential for your child's development. We are committed to seeing your child obtain his/her goals by their anticipated date. In an effort to ensure that your child continues to receive therapy services, Pediatric Boulevard plans to resume our outpatient therapy services on May 18<sup>th</sup>, 2020. Our staff is taking extra steps to deliver the safest care possible. Pediatric Boulevard wants to provide you with an update of our standard protocol and new precautions to stay healthy in our office to help minimize the spread coronavirus (COVID-19).

**Tips to stay help maintain a sterile environment:**

- **Hand-washing is your best self-defense against the spread of germs.** As a backup, use the antibacterial hand sanitizer readily available to you at the front desk.
- **Therapy sessions require direct contact with your children; therefore, hand washing and/or hand sanitizing is required at the start of each session. Our staff will wash your children's hands after we pick them up from your car.** At the close of the session, we will assist your child with hand sanitizer and will wipe down the treatment areas and toys disinfectant spray.
- **Per CDC guidelines, we ask that all clients and parents come to their appointments with a face covering or cloth mask. Clients and parents without a mask will be provided one. Our team members will be wearing masks/face shields and gloves during our treatment sessions. The therapists will wear gowns while working with children that are too young to wear masks.**
- **Our team members will be utilizing social distancing. We respectfully ask that you please limit physical contact with staff and other visitors (no hugs or handshaking).** In order to lessen the possibility of spread in the lobby we are now encouraging that parents and family members wait in their cars during the treatment session. Your child's therapist will pick up your child at your car and will drop them off as well. We will assist your child with hand washing and hand sanitizing at the start and close of each session.
- **Please follow Pediatric Boulevard's sick policy** in regards to attendance of your scheduled therapy session. (Please ask our front desk if you would like a copy of our policy.) Please call to cancel your next scheduled appointment, if you or your child has a fever, cough, flu-like symptoms or have been diagnosed with COVID-19. Be sure to contact your PCP.
- **A member of our administrative staff will meet you at your car to take your child's temperature using a touchless thermometer prior to the start of the session.**
- **We will attempt to reschedule all home visits** and try to accommodate your child's therapy needs in the clinic. Therapy services can also be completed via teletherapy. Your therapist will contact you about availability.

We are closely monitoring updates from the [Centers for Disease Control](#) and the [World Health Organization](#) regarding COVID-19. We will continue to seek guidance from these agencies and public health officials, and we will update you as new information becomes available.

We are committed to making our clinic a safe and enjoyable place for all. Thank you for being such a valued client at the Pediatric Boulevard family.

Best in Health,  
Pediatric Boulevard